**Bank of America**

Bank of America is one of the world’s largest banking and financial services organizations, has been connecting Americans to global opportunities since ----. It serves ……. million customers through retail banking and wealth management, commercial banking, private banking, asset management, and global banking and markets segments. It operates more than ……bank branches throughout the United States. There are over ….. in --- as well as branches in: …….

The project I am currently working at Bank of America is called **Direct project.** It is involved in upgrading the web-based Online Banking system. The project’s main intention is to provide all corporate banking functions in a secured zone so that the Bank of America customer around the world can get real time access to their account information from their computer. The project was initiated for upgrading some features like (a) Encryption of Data Protection for Secure Sessions, (b) User Authentication Dynamic Passwords for Authentication, (c) User Entitlement and Authorization Control of Access Levels and Functions, and (e) adding services in more languages. The project is running in Agile methodologies. This web-based application has different modules and developed using HTML, JavaScript, VBScript, ASP, JSP, ColdFusion, Java and Oracle.

In the early phase, the project was designed for 6 months. But it took some additional time for adding requirements from the business sponsor. After deployment, the management decided to continue the team for maintenance purpose. For testing purpose I used ALM and UFT along with SQL for fetching the required data from Bank of America database. I usually attended the daily **stand-up meeting** explaining quick status update within the whole team and also **Triage** **meeting** that actually serves in managing the defects. Some tests I did are Functionality Testing, Usability Testing, Navigation Testing, Configuration and Compatibility testing, Reliability and Availability Testing, Performance Testing, Load and Stress Testing, Security Testing, etc. Also, I was involved in analyzing requirement, preparation of test efforts estimation, test plan, test cases, test results report, defect report, defect tracking and test case execution. This experience really helped me in empowering my testing skills.

In the project, we are 15 members in total, consisting of 1 Business Analyst, 1 System Analyst, 4 testers (including 1 Test lead), 5 Developers, 1 PM, 1 Tech lead, 1 Agile Master and 1 IT Manager.